



Volunteers make us greater

Greater
Cleveland
Volunteers

Connecting you with opportunities to serve

2010 Annual Report

Dear Friends

After 39 years, Greater Cleveland Volunteers continues to serve the community by promoting volunteerism and engaging adults in volunteering with nonprofit and public organizations. In 2010, we completed a new strategic plan, which will help us meet the ever-changing needs in our community, as well as the changing interests of our volunteers. It will also guide us as we plan for our 40th anniversary, which will be celebrated in 2012. Please watch our Website, www.greaterclevelandvolunteers.org, in coming months for updates about our anniversary year.

Through our programs, which are highlighted on the following pages of this report, we bring together people who want to help our community with people and organizations that need their help. Each year, we support more than 3,000 volunteers who serve at nearly 200 organizations. Whether volunteers choose to serve in a regular assignment at one of our partner agencies, at one-time community events, through our RSVP senior volunteer program, in our Experience Corps tutoring program, or our lunchtime mentoring program, we provide them with support to ensure that they have a rewarding experience.

We thank you, our partner agencies, funders, and friends, for your support of our work and for your support of our wonderful volunteers!

Sincerely,

Georgia Anetzberger, Ph. D.
President, Board of Directors

Joy Banish
Executive Director



RSVP Program

Greater Cleveland Volunteers has hosted the Cleveland chapter of the Retired & Senior Volunteer Program (RSVP) since the local agency was founded in 1972. This Federally supported effort engages people to volunteer at hundreds of local nonprofit organizations.

For many years, the RSVP program was the organization's sole focus. We have added a number of other programs, but RSVP remains our largest one. If you have been to a local senior center, hospital, museum, foodbank or

community event recently, you have probably seen an RSVP volunteer in action.

Nonprofits depend on volunteers to get their work done more than ever, since the need for services is higher than the resources that agencies are able to provide. We are fortunate to live in a generous and civic-minded city, in which people are eager to help the community. Our RSVP program, which engaged 2487 volunteers in 2010, is the largest in Ohio and one of the largest in the country.

Mary Helen Klonowski

Sagamore Hills resident Mary Helen Klonowski has always loved giving back to her community. She often says that if she wasn't volunteering her time for Greater Cleveland Volunteers, she would probably be just a normal "stay at home" individual.

Instead, she's always on the run helping others. This mother of six children began volunteering with Greater Cleveland Volunteers in 1997 at Marymount Hospital as an escort dispatcher, sending transport volunteers to deliver patients to various parts of the hospital and discharge locations.

As her children grew older, Mary expanded her volunteer activities to include serving as a Red Coat usher at PlayhouseSquare, taking tickets and helping patrons find their seats for performances. Currently, Mary can be found periodically at one of her favorite jobs as a docent in the volunteer office at the Cleveland Metroparks Zoo. She does a little bit of everything, from answering phones and giving information to checking out and maintaining the file of informational DVD's on zoological subjects. Mary has also served in the zoo's education department, taking animals



to school classrooms and working with 1st, 2nd and 3rd graders whose classes are visiting the zoo. As if she didn't have enough to do, this summer Mary will also be working as a Trainman on Thomas the Tank Engine with the Cuyahoga Valley Scenic Railroad.

"The Greater Cleveland Volunteers organization helps people who want to help others, but are unsure what area they want to volunteer in," says Mary. "In helping others, I feel like my time actually means something. Volunteering has, and always will be, an important part of my life."

Interview conducted by H/L Communications Interns:
Ciara Hughes & Janessa Jacob



Team Volunteers

Greater Cleveland Volunteers recruits individuals age 18 and older to become volunteers in nearly 200 nonprofit organizations in the Greater Cleveland area.

We found that many of our volunteers prefer not to have a regular volunteer schedule or can't do so, because they are still employed, caring for family members or travelling. However, they are eager to volunteer for short term or one-time

opportunities, such as health fairs, local festivals and other community events. Team or Special Events volunteer projects are made to order for this group and we have received great responses both from the sponsoring organizations and the volunteers who serve them. Greater Cleveland Volunteers provided Team volunteers for more than 110 one-time events in 2010.

Don & Joanne Epstein

Don and Joanne Epstein could be the poster couple for volunteering. Married nearly 57 years, they volunteer together, at least once and most of the time twice a week – or more.

The pair joined Greater Cleveland Volunteers in 1999 and had already been volunteering for two years at PlayhouseSquare. In addition to their regular volunteer shifts at the Cleveland Foodbank and PlayhouseSquare, they regularly assist in the Greater Cleveland Volunteers office with newsletter and other mailings and are on the "must call" list for most Team events. Don & Joanne have volunteered, at various times, as survey takers

at the Great Lakes Science Center; as Special Events Assistants for the Arthritis Foundation; at the Cleveland Botanical Garden Home & Garden event; for the Cleveland International Film Festival; the Cleveland Sports Commission Youth Fest; the Hattie Larlham Circle of Caring; Heights Community Congress Heritage Tour; MedWorks; University Circle's Parade the Circle; the WCPN Pledge Drive and WVIZ ideastream auction, to name just a few.

Joanne says she has "always volunteered, even in school" and while their two daughters were in school. "You meet some wonderful people while you're volunteering and you get a great feeling helping people. Wherever we've volunteered, the staff has been very appreciative of our help."

Don is a retired accountant and has been an auxiliary policeman in Mayfield Heights since 1969 when he isn't serving as a volunteer somewhere. He says, "There's a lot of satisfaction in doing something that the agencies couldn't do without. There are a lot of them that couldn't run without volunteers."

Instead of leading a quiet life as many their age might do, this couple is enjoying a full, exciting time doing meaningful work for their community.



Experience Corps Tutoring Program

Since 1997 Cleveland's Experience Corps, a program of Greater Cleveland Volunteers, has recruited, trained and supported adults, age 55 and over, to tutor students in grades K through 3 in Cleveland schools. In 2010, 200 Experience Corps volunteers, working one-on-one with 1000 students on basic literacy skills, served in 13 Cleveland Metropolitan School District schools. Tutors work with individual students a minimum

of twice a week during the school day for the entire school year helping them gain the skills needed to become successful readers. Experience Corps also coordinates the collection and distribution of books through its "Books for Kids" program. It has given out more than 50,000 new and gently used books to students in grades K-8 at book fairs and as gifts several times a year to build home libraries.

Katie Jemison

"It's a beautiful organization. We're like family." So says Katie Jemison, of the Greater Cleveland Volunteers Experience Corps tutoring program.

Katie has been a tutor at Adlai Stevenson Elementary School since 2004 and has been helping in the kindergarten classroom of Mrs. Debra Bates since 2006. When asked what her duties are, Katie says she helps the children learn their ABC's, write their names properly, and "whatever Mrs. Bates needs in preparing the children to enter first grade." Katie also ties shoelaces, assists with coat buttoning, helps the children in the lunchroom – "I think I'm the handywoman," she says. Mrs. Bates would agree. "As we work together as a team we can insure the success of all the students," she states.

A North Carolina native, Katie has always been very active in her church choir and other organizations, and also assists with the care of three elderly individuals in her community. And when she heard people in church talking about the Experience Corps tutoring program, she decided that helping children would be a perfect fit for her. She found that she loved it and, not about to do anything halfway, this retired business administration professional has increased her regularly scheduled hours



of service to average 74 hours a month and is frequently at the school from 8 a.m. until 4 p.m. during the day.

According to Katie, "It's most rewarding when I know I've helped someone."



Mentoring Program

The Mentoring Program matches a trained adult with a 4th, 5th or 6th grade student with whom they meet once or twice a week during the student's lunch period.

Mentors act as positive role models for these students, and help them develop self-esteem through interaction, games, activities or just

talking about shared interests. Their involvement gives students the tools to make positive decisions.

Currently 45 Mentors offer friendly support to students at 4 of our Experience Corps schools. Training and ongoing assistance is provided to the Mentors by our Mentoring Coordinator.

David Stein

David Stein and his friend, De'Marco Gavin, a sixth grader at Emile de Sauze elementary school, have an interesting and rewarding friendship.

David, who has a full-time job in commercial real estate, responded to a notice in The Plain Dealer for adults to act as mentors during the lunch hour in the Cleveland schools. Active in other youth organizations in the community, he decided to inquire about the program sponsored by Greater Cleveland Volunteers.

Greater Cleveland Volunteers Mentoring Coordinator Carol Hasek introduced him to De'Marco. They hit it off famously, and now, three years later, the two are still meeting during the lunch hour once each week. They play dominoes, board games or sometimes just talk. They share photos of their families and sometimes David is just a positive presence on the playground, per De'Marco's request. If David can't make it on his regular Tuesday, De'Marco knows he can count on David to come on Thursday.

David stresses that he is not there to tutor, "just to be a friend", although he will occasionally help with homework if asked. He highly recommends mentoring, stating "You'll get as much out of it as the student - as long as you're positive, upbeat and make sure you're consistent."



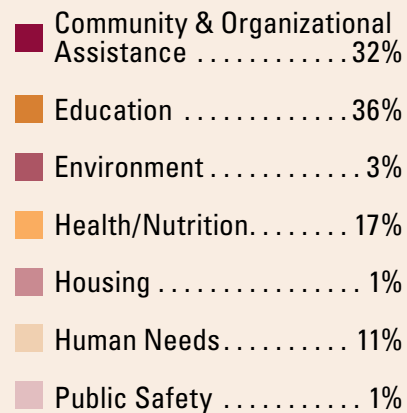
In-Kind Donations

Anthony Lewis –
Ohio Savings Bank
Joy Banish
Beck Center
Continental Airlines
Gary & Rosalyn Bombei
Bricco Restaurant
Cleveland Zoological Society
Barry Doggett
Don's Lighthouse
Patty Dotts
Eaton Corporation
fire Restaurant
Gawain Design
Great Day! Tours
Great Lakes Brewery
Great Lakes Theater Festival
Half Price Books
Jim Harris
Dorothy Hokenstad
Holden Arboretum
Kristina Jakubec
Ross Jones

Debra Kay
Lubrizol Corporation
Malley's
Marcell
Loretta Martin
Mitchell's Fine Candies
Nautica Queen
PlayhouseSquare
Ron & Nanci Pottorff
Remember When Tearoom
Les Roberts
Carla Ronnebaum
Schreibman's Jewelers
Tom Skrovan
Jean & Chuck Stephenson
Kathleen Szabo
Diane Thomas
Time Warner Cable
Peter Toomey
WDOK
Western Reserve
Historical Society



How do our volunteers spend their time?



Our Volunteers Served the Community

A.M. McGregor Home
 Abington Arms
 Adoption Network
 Adult Guardianship Services
 Alliance for Great Lakes
 Alzheimer's Association
 American Cancer Society
 Discovery Shop
 Hope Lodge
 Resource Center
 American Heart Association
 American Red Cross
 Blood Services
 Disaster Services
 Archbishop Lyke School
 Arthritis Foundation
 Bedford City Schools
 Big Brothers Big Sisters
 Boys & Girls Clubs
 Breast Cancer Network of Strength
 Business Advisers of Cleveland
 Center for Families and Children
 Center for Science/Math Education,
 Case Western Reserve University
 Centers for Dialysis Care
 Cleveland – East
 Cleveland – West
 Euclid
 Garfield
 Shaker Heights
 Warrensville

Church COGIC, The
 City of Cleveland Department of Aging
 Greenhouse
 City of Cleve-Department of Public Health
 City of Cleveland-Office of
 Minority Health
 Cleveland Animal Protective League
 Cleveland Botanical Garden
 Cleveland Clinic Foundation
 Cleveland Clinic Hospitals
 Euclid
 Fairview
 Hillcrest
 Huron
 Lakewood
 Marymount
 South Pointe
 Cleveland Foodbank
 Cleveland Grays Armory
 Cleveland Hearing & Speech Center
 Cleveland Heights Public Library
 Cleveland Hopkins Department of
 Port Control
 Cleveland International Film Festival
 Cleveland Metroparks
 Big Met Golf Services
 CanalWay Earthwords Shop
 CanalWay Visitor Center
 Garfield Park Nature Center
 Golf Learning Services
 Historical Interpretation
 Institute of the Great Outdoors
 Little Met Golf Services
 Look About Lodge
 Manakiki Golf Services
 Mastick Woods Golf Services
 N Chagrin Earthwords Shop
 N Chagrin Nature Center
 OWLS
 Rocky River Earthwords Shop
 Rocky River Nature Center
 Shawnee Hills Golf Services

Cleveland Metroparks Zoo
 Cleveland Metropolitan Schools
 Cleveland Museum of Natural History
 Cleveland Orchestra, The
 Cleveland Orchestra Gift Shop, The
 Cleveland Philharmonic Orchestra
 Cleveland Police Auxiliary
 Cleveland Police Museum
 Cleveland Public Library
 Cleveland Reads
 Cleveland Restoration Society
 Cleveland State University
 Cleveland Sight Center
 Coit Farmers Market
 Concordia Care
 Council of International Programs
 Cuyahoga Community College
 Cuyahoga County Archives
 Cuyahoga County Board of
 Developmental Disabilities
 Cuyahoga County Department of
 Senior and Adult Services
 Cuyahoga County Public Library
 Detroit Shoreway Community
 Development Corporation
 Domestic Violence Center
 The Downtown Education Center
 E City
 Earth Day Coalition
 East End Neighborhood House
 Eliza Bryant Village
 Eliza Jennings Group
 Esperanza, Inc.
 Euclid Beach Villa Resident Council
 Euclid Senior Programs
 Euclid Symphony Orchestra



Through These Organizations in 2010

Experience Corps
Adlai Stevenson
Almira @ Nathaniel Hawthorne
Denison
Emile de Sauze
Iowa-Maple
Robert Jamison @ Moses Cleaveland
McKinley
Miles @ Cranwood
Charles Mooney
Captain Arthur Roth
Union
Clara Westropp
Willson
Fairhill Partners
Fairview Hospital Flower Shop
Family Adoption Consultants
Free Clinic of Greater Cleveland
Friend to Friend Prison Ministry
Friendly Inn Settlement
Friends of the Cleveland Public Library
Golden Age Centers
Downtown
Ernest J. Bohn
Gunning Park
James H. Woods
King Kennedy
Lakeshore
Main Office
Oakwood
Great Lakes Science Center
Greater Cleveland Alliance
Greater Cleveland Sports Commission
Greater Cleveland Volunteers
Habitat for Humanity
Hattie Larlham
Heights Community Congress
Heights Emergency Food Center
Heights-Hillcrest Regional
Chamber of Commerce
Helen S. Brown Senior Center
Hillcrest Meals-on-Wheels

Hospice of the Western Reserve
Interfaith Hospitality Network
Intergenerational School, The
International Women's Air
& Space Museum
Jennings Home for Older Adults
Jewish Family Service Associates
Joyful Noise Neighborhood Music School
Judson at University Circle
Lakewood Division of Aging
Louis Stokes VA Medical Center
Mayfield City Schools
Meals-On-Wheels of Shaker Heights
MedWorks
Menorah Park
Merrick Senior Services Center
MetroHealth
Broadway Health Center
Buckeye Health Center
J. Glen Smith Health Center
Lee-Harvard Health Center
Medical Center
Prentiss Center
Senior Wellness Center
Thomas F. McCafferty Health Center
MidTown Cleveland Inc
Minority Health Alliance
Montefiore
Murtis Taylor Multi-Services Center
Muscular Dystrophy Association
Museum of Contemporary Art
NASA Glenn Research Center
National Council of Jewish Women
Nature Center at Shaker Lakes
New Avenues to Independence
New Life Community
Organization of Chinese Americans
of Greater Cleveland
PlayhouseSquare
Project Learn of Greater Cleveland
Rock & Roll Hall of Fame
Rocky River Senior Center

Rocky River Meals on Wheels
Ronald McDonald House
Rotary Club of Cleveland
Saint Martin de Porres Senior Center
Senior Citizen Resources
Senior Outreach Services
Shoes & Clothes for Kids
Singing Angels
St. Augustine Manor
St. Malachi Center
St. Timothy Manor
St. Vincent Charity Hospital
Ten Thousand Villages
University Circle Inc.
University Hospitals
University Settlement Senior Center
Visiting Nurse Association of
Ohio, Hospice
West Park Meals on Wheels
West Rose-Mt. Carmel Senior Center
West Side Community House
Western Reserve Historical Society
Westside Catholic Center
WRAAA – Passport Program
WSEM
Brookside Center
Community Corner
El Barrio
WVIZ/WCPN ideastream



Contributions

\$50,000 and above

The Cleveland Foundation
Corporation for National
& Community Service*
United Way of Greater Cleveland
U.S. Department of Justice

\$20,000-\$49,999

Eva L. & Joseph M.
Bruening Foundation
Cuyahoga County Department
of Senior & Adult Services

\$10,000-\$19,999

The Abington Foundation
The Althans Foundation
City of Cleveland
Eaton Corporation
John P. Murphy Foundation
State of Ohio, Department
of Aging
The Stocker Foundation
Western Reserve Area Agency
on Aging

\$5,000-\$9,999

The Alton F. & Carrie S.
Davis Fund
Frances White Gale
Giant Eagle Foundation
The Lubrizol Corporation
The McGregor Foundation
Leroy & Maria Parks
Third Federal Savings & Loan

\$1,000-\$4,999

Georgia Anetzberger, Ph.D.
Anonymous
Thomas & Laura Barnard

* In 2010, CNCS provided \$224,072 which is 64%
of the total cost of our RSVP program.

Barnes Wendling CPAs, Inc.
Dante & Jeanne Biello
Gary & Rosalyn Bombei
Joseph & Hermine Cech
Barry & Suzanne Doggett
Forest City Enterprises
Harry K. Fox & Emma R. Fox
Charitable Foundation
Group Management
Services, Inc.
Nathan & Regina Herman
Charitable Fund
Hospice of the Western Reserve
Key Foundation
Dr. Robert & Brenda Kunkel
Lincoln Electric Foundation
The Mandel Foundation
MobileMed 1 Foundation, Inc.
Oatey Company
David O'Loughlin
John Reynolds
William H. Roberts
RPM, Inc.
Time Warner Cable
Ulmer & Berne, LLP
Stanley & Sally Wertheim
The Wuliger Family
Philanthropic Fund
Vin & Heather Zachariah

\$500-\$999

Robert W. Baird & Co.
J. Parke & Fran Boyer
Buckingham, Doolittle
& Burroughs, LLP
Cohen & Company
Stephanie FallCreek, DSW
First Energy Corporation
Hamlet Village
A.M. McGregor Home
Dr. Thomas & Mary Miller
David & Inez Myers Foundation
Ogletree, Deakins, Nash, Smoak
& Stewart

Dr. Daniel & Elaine Rocker
Tom & Lauren Skrovan
Michael Smith
Clara Spath

\$100-499

Admiral Products, Inc.
Richard & Joy Banish
Jeffrey Baddeley
& Dr. Laura Rocker
Donald & Carolyn Brinkley
Robert Brooks
Milan Busta
Becky Carlino
Helen Chamberjian
Cleveland Teachers Union
Brian & Candice Cookson
Edward Cunneen
Cuyahoga County Public Library
Patrick Dessart
Harlan Diamond
Jessica Dillworth
Thomas & Patty Dotts
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Jill Fowler
Burton & Rita Frankel
Alan Goldman
Robert Gries
James Harris & Doreen Lazarus
Herbruck, Alder & Company
Hickman & Lowder Co., LPA
Terry & Dorothy Hokenstad
Stanley & Marcia Jaffe
Gerald & Kelly Jarzabek
Darlene Johnson-Cargill
Richard Jones
Fran Kerg
Gerrit & Margaret Kuechle
William & Darlene Leahy
Denise Link
Edward A. & Catherine L.
Lozick Foundation



Contributions

McGowan & Co.
Edward & Louise McKinney
Irvin & Penny May
Vince & Marianne Misiti
Simon & Becky Moldaver
Charles Morelli
Murtis H. Taylor Human
Services System
Ohio College of Podiatric
Medicine
Jon & Jane Outcalt
Pipe Fitters Local No. 120
Retirement Club
PlayhouseSquare Foundation
Robert & Lea Poe
Mary Lou Pollak
Zachary Ponsky
Ronald & Nanci Pottorff
Anne Price
Dale & Rosemary Rehner
Chris & Carla Ronnebaum
Theodore Rose
Robert & Veronica Runcis
Burton Saltzman
Tom Sammon
Leonard Schwartz
David Smith
Susan Smith
SS C & M Haven, Inc.
Dr. Marlene Stoiber
Dr. Glenn & Mary Lou Sykora
University Circle, Inc.
Allison Wallace
West Park Kiwanis Club
Kim Wilson
Douglas & Eileen Yates

Other Gifts

AARP North Olmsted
Chapter 4606
Adult Guardianship Services
Paul & Julie Alandt
Algart Health Care, Inc.

Karil Bialostosky
Margaret Bilyk
Evelyn Boyd
Michael Brandon
Virgil Brown
Ronald & Wendy Busch
William Carran, Jr.
Cleveland Heights Meals
on Wheels
Martha Colbert
Concordia Christian Fellowship
George & Eleanor Cooper
Cuyahoga County Board
of Developmental Disabilities
William & Janet Dreyer
Janice Dzigiel
Richard Felber
Elizabeth Fleming
Harry Freer
Cynthia Gill
Theresa Golnick
Marilyn Hahn
Carol Hasek
Susan Haviland
Highland Heights 50 Club
Hilltop Village Independent
Living
Italian Sons & Daughters
of America
Sally Jamieson
Frances Johnson
Ross Jones
Judson at University Circle
Susan Klarreich
Benjamin Kuhlman
Kris Kunkel
Calvin Leonard
Shirley Levett
Mary Lewis
Lucius Lockett
Marvin McNatt
Loretta Martin
John Marynak
Alma Miller

Richard H. Miller
William & Margaret Mitchell
Charles & Ann Newman
North Park Retirement
Working Fund
Northwesterly Assisted Living
Christine Paternite
Samuel Petry II
Dr. Roland Philip
Jean Pinkney
William Plichta
Mary Prescott
Jo Reed
Judith Ritzenberg
Rockport Retirement
Community
Elise Rosenberg
June Rosenfeld
Rowena Rubin
St. James Lutheran Church
St. Leo's Golden Agers
St. Mary's Church
Sts. Robert & William Parish
Jeanette Savage
Richard & Ruth Schaeffer
Sol Shack
Solon Pointe at Emerald Ridge
Susan Speizer
Raymond Stein
Strongsville Friends of
the Library
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Louella Williams-Smith
Don Wirtz
Elaine Yeip
Leonard Young
Young at Heart
Sanford & Sally Ziff



Greater Cleveland Volunteers Statement of Financial Position December 31, 2010

Assets

	2010
Current Assets	
Cash and cash equivalents	\$ 260,960
Grants receivable	106,192
Prepaid expenses	12,397
	379,549
Property and Equipment – At Cost	
Less: Accumulated depreciation	62,536
	55,346
	7,190
Investments	
	439,167
	\$ 825,906

Liabilities and Net Assets

Current Liabilities	
Current portion of capital lease obligation	\$ 1,766
Accounts payable	573
Accrued vacation	33,123
Other accrued expenses	11,387
	46,849
Long-Term Portion of Capital Lease Obligation	
	46,849
Commitments	
Net Assets	
Unrestricted:	
Board designated for endowment	481,125
Undesignated	68,910
	550,035
Temporarily restricted:	
	229,022
	779,057
Total Liabilities and Net Assets	
	\$ 825,906

Greater Cleveland Volunteers Statement of Activities Year Ended December 31, 2010

	Unrestricted	Temporarily Restricted	Total
Revenue			
Contributions	\$ 57,800		\$ 57,800
Grants	517,094	\$ 223,719	740,813
Fundraising and special events	39,732		39,732
Recognition	5,960		5,960
Investment income	57,659		57,659
Interest income	25		25
Miscellaneous income	620		620
Net assets released from restrictions	317,352	(317,352)	
Total revenue	996,242	(93,633)	902,609
Expenses			
Program services	744,386		744,386
Administrative	120,892		120,892
Fundraising	78,310		78,310
Total Expenses	943,588		943,588
Change in Net Assets	52,654	(93,633)	(40,979)
Net Assets - Beginning of Year	497,381	322,655	820,036
Net Assets - End of Year	\$ 550,035	\$ 229,022	\$ 779,057



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PhD., President

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Calvin Leonard



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Special Project Coordinator

Susan Speizer

Literacy/Training Coordinator

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Leonard Young

Experience Corps Site Coordinator

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Ruth Glasgow
Steve Jedrzejek

Dick Jones
Mary Lewis
Bill Roberts

Tiara Robinson
Elaine Scheel
Charlene Thornton





Greater Cleveland **Volunteers**

Connecting you with opportunities to serve

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Cleveland, Ohio 44103

Phone: 216-391-9500
Fax: 216-391-9010

www.greaterclevelandvolunteers.org