



Greater
Cleveland
Volunteers

2013 Annual Report

**Connecting you with
opportunities to serve**

Dear Friends,

Greater Cleveland Volunteers has been part of the Cleveland landscape for 42 years. We are very proud of our history and our continuing impact on the community. By promoting volunteerism and engaging people to share their time and talents, we help local nonprofit organizations fulfill their missions. This means that homebound adults get hot meals, low income families obtain fresh produce, students benefit from tutoring and mentoring, youth and adults receive assistance in finding employment, museum visitors are greeted and guided, and other services are provided that make Greater Cleveland a more caring, more positive place to live.

In 2013 we completed a strategic planning process. This plan will guide us for the next three years as we expand our programming and strengthen our systems to measure the impact our volunteers are making in the community.

Greater Cleveland Volunteers is grateful to our dedicated Board of Directors, committee members and staff, without whom we could not achieve our goals. We thank our partner agencies, funders, and donors for their support. And we are especially thankful for our dedicated volunteers – more than 1,800 strong – whose efforts each day inspire us and motivate us.

Best wishes,

Michael E. Smith

Michael E. Smith
President, Board of Directors

Joy Banish

Joy Banish
Executive Director



Greater Cleveland Volunteers Staff



Board of Directors

Programs

AARP Experience Corps engaged more than 160 adults age 50+ to tutor students in grades K-3 during the 2013-2014 school year. Volunteers tutored 875 students in 14 Cleveland Metropolitan School District buildings to help them learn critical literacy skills.



My Mentor My Friend matched caring adult volunteers to do this lunchtime mentoring with 4th, 5th and 6th grade students in four Cleveland schools. The mentored students showed improvement in attendance, academic attitude, social skills and self-esteem.

RSVP program engaged volunteers age 55+ in meeting community needs in the following areas:

- Access to Healthcare
- Disaster Services
- Education
- Housing
- Job Preparedness
- Food Security
- Health Education
- Mentoring
- Services to Seniors



Team Event Volunteers assisted at 47 special events providing done-in-a-day support to nonprofits throughout Cuyahoga County. Volunteers helped with both preparatory efforts as well as at events such as health fairs, fundraising activities, walks, runs and more.

Community Volunteers serve by volunteering regularly at a wide range of local nonprofits including arts and cultural institutions, health care organizations, environmental stewardship agencies, and medical facilities.



Partner Agencies

2100 Lakeside Men's Shelter	Cuyahoga County Public Library HW Centers	Minds Matter
A.M. McGregor Home	Domestic Violence & Child Advocacy Center	Montefiore
AARP Experience Corps Schools	East End Neighborhood House	Murtis H. Taylor Human Services System
Adlai Stevenson	EDWINS Leadership & Restaurant Institute	Museum of Contemporary Art
Almira	Eliza Bryant Village	Musical Arts Association-
Case	Eliza Jennings	Cleveland Orchestra
Charles Eliot	Esperanza, Inc.	Cleveland Orchestra Store
Clara Westropp	Euclid Hospital	My Mentor My Friend Schools
Denison	Euclid Senior Programs	Charles Eliot
Iowa Maple	Euclid Symphony Orchestra	Denison
Marion-Sterling	Fairhill Partners	Mound Stem
McKinley	Fairview Hospital	Willson
Miles	Fairview Hospital Flower Shop	NAMI Greater Cleveland
Mound STEM	Family Promise	NASA Glenn Research Center
Patrick Henry	Free Medical Clinic of Greater Cleveland	Nature Center at Shaker Lakes
Robert Jamison	Friend to Friend Prison Ministry	New Avenues to Independence, Inc.
Willson	Friendly Inn Settlement	Ohio Library for Blind/Physically Disabled
Adult Guardianship Services	Golden Age Centers of Greater Cleveland	Pallas Communications
Alzheimer's Association	Downtown	Parma Area Family Collaborative
American Cancer Society	Ernest J Bohn	Passion for Fishing Inc
American Red Cross	Gunning Park	Playhouse Square
Blood Services	Main Office	Project LEARN
Disaster Services	Oakwood	Rock and Roll Hall of Fame + Museum
Arthritis Foundation N.E. Ohio Chapter	Paul Alandt Lakeshore	Rockefeller Park Greenhouse
Bedford City Schools	Great Lakes Science Center	Rocky River Senior Center
Glendale Primary	Greater Cleveland Foodbank	Ronald McDonald House
Heskett Middle	Greater Cleveland Habitat for Humanity	Rotary Club of Cleveland
Big Brothers Big Sisters	Greater Cleveland Sports Commission	Senior Citizen Resources
Boys & Girls Clubs of Cleveland	Heights Emergency Food Center	Senior Outreach Services
Business Advisers of Cleveland	Helen S. Brown Senior Citizen Center	Shaker Heights Beachwood Meals on Wheels
Center for Families and Children	Hillcrest Hospital	South Pointe Hospital
Centers for Dialysis Care	Hillcrest Meals-On-Wheels	St. Martin de Porres Family Center
City of Cleveland	Hospice of the Western Reserve	St. Augustine Manor
Department of Aging	Ames House	St. Malachi Center
Italian Heritage Committee	Simpson House	St. Vincent Charity Medical Center
Cleveland Animal Protective League	ideastream	Towards Employment
Cleveland Botanical Garden	Intergenerational School, The	Trinity Lakewood Community Outreach
Cleveland Hearing & Speech Center	International Services Center	University Hospitals Volunteer Department
Cleveland Hopkins Department of Port Control	International Women's Air & Space Museum	University Settlement
Cleveland Metroparks	Jennings Center for Older Adults	VNA of Ohio, Hospice
Cleveland Metroparks Zoo	Joyful Noise Neighborhood Music School	Veterans Domiciliary, Volunteers of America
Cleveland Metropolitan School District	Judson at University Circle	West Park Meals-on-Wheels
Cleveland Museum of Natural History	Lakewood City Schools- Harrison Elementary	West Rose-Mt. Carmel Senior Center
Cleveland Police Auxiliary	Lakewood Community Services Center	West Shore Meals on Wheels
Cleveland Sight Center	Lifebanc	West Side Catholic Center
Coit Farmers Market	Marymount Hospital	West Side Community House
College NOW	Mayfield City Schools	Western Reserve Historical Society
Council of International Programs, USA	Menorah Park	Western Reserve Area Agency on Aging-
Cuyahoga Community College	MetroHealth System, The	Passport Program
Cuyahoga County Board of Developmental	Community Clinics	West Side Ecumenical Ministries -
Disabilities	Medical Center	El Barrio
	Old Brooklyn Health Center	Food Center at Community Corner
	The Prentiss Center	Brookside Center
		Youth Opportunities Unlimited

Year in Review

Our annual Volunteer Recognition in June had over 400 volunteers, sponsors, supporters, and partner agency volunteer coordinators witness the fun and fulfillment volunteer efforts provide.

The Limelight Award recipients from our partner agencies.



Cheryl Shelton, Executive Director, Office of Professional Development, Cleveland Metropolitan School District received the Shining Star Award for her supportive efforts with the AARP Experience Corps program.

Evening Gathering

We sponsored an "Evening out with Greater Cleveland Volunteers" at the Biermarkt in Ohio City. Supporters enjoyed the fellowship and helped us spotlight volunteer needs in Cuyahoga County.



The evening featured a silent auction and sponsorship of our AARP Experience Corps literacy tutoring program.



Mike Smith, Board President and Joy Banish, Executive Director, flank award recipients at our annual benefit, Viva Volunteers. The

Community Partner Award went to The Cleveland Foundation for their overall support for many years.







The David F. Leahy Award is presented to an individual who exemplifies Excellence in Volunteerism. Bruce Amsel received the

award based on his time and efforts devoted to Cleveland Metroparks, Fairhill Partners and Playhouse Square.







Schools

-  Teaching children how to read
-  Creating nurturing mentoring relationships
-  Providing safe places for after-school activities
-  Guiding high schoolers towards success in college



Neighborhoods

-  Meals on Wheels deliveries to the homebound
-  Senior center activities to strengthen the body and mind
-  Shelter for those with no place to call home
-  Help for new immigrants to our area

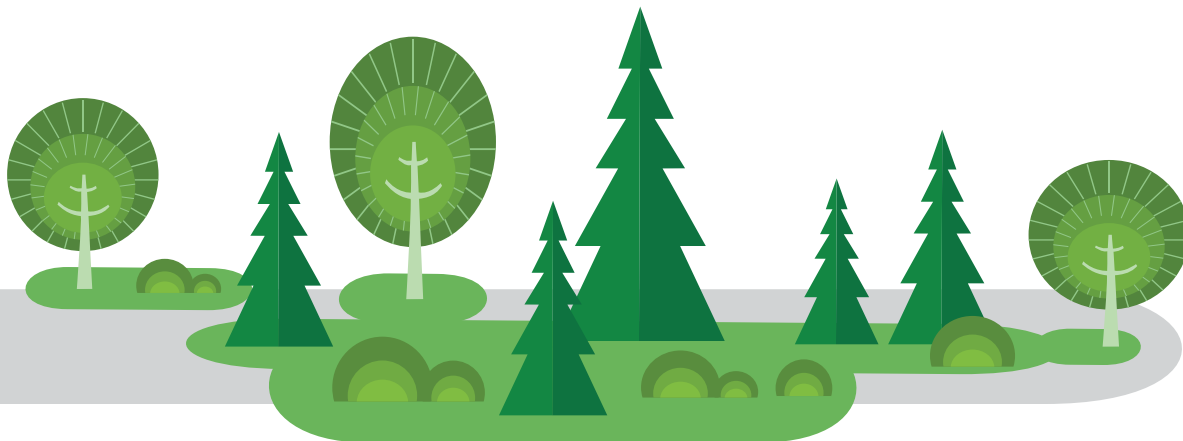


Greater
Cleveland
Volunteers
Connecting you with opportunities

Green Spaces

 Appreciation for Cleveland's natural resources

 Enjoyment of community gardens



Health Care Facilities

 Access to medical care for people with limited incomes

 Companionship for people with chronic conditions

 Guidance for families confronting mental illness



Theaters and Museums

 Access to the arts for children and adults

 Understanding the proud history of our region



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les to serve

Contributions

\$50,000 and above

The Cleveland Foundation
Corporation for National &
Community Service
United States Department of Justice
United Way of Greater Cleveland

\$20,000-\$49,999

The Abington Foundation
Third Federal Foundation

\$10,000-\$19,999

City of Cleveland
Eaton Corporation
McGregor Foundation
The Reuter Foundation
State of Ohio, Department of Aging
Thomas H. White Foundation

\$5,000-\$9,999

Himan Brown Charitable Trust
Frances White Gale
Giant Eagle Foundation
Frank Hadley Ginn & Cornelia Root
Ginn Charitable Trust
Harvard Business School
Club of Northeastern Ohio
Lee & Maria Parks
The Kent H. Smith Charitable Trust

\$1,000-\$4,999

AARP Experience Corps
Anonymous
Applied Industrial Technologies
Barnes Wendling CPAs, Inc.
Gary & Rosalyn Bombei
Joseph & Hermine Cech
Edward Cunneen
Katy Danco Foundation
Dollar General Literacy Foundation
Carol Durgan
Matt & Lisa Foley
Forest City Enterprises
Harry K. Fox & Emma R. Fox
Charitable Foundation
Nathan L. & Regina Herman
Charitable Fund
Hospice of the Western Reserve
Milton A. & Charlotte R. Kramer
Charitable Foundation
Dr. Robert & Brenda Kunkel
Lincoln Electric Foundation
The Lubrizol Corporation
The Lubrizol Foundation
The Mandel Foundation
A.M. McGregor Home
MetroHealth System, The
David & Inez Myers Foundation
Ron & Nanci Pottorff
Dale & Rosemary Rehner
John Reynolds
William H. Roberts

RPM, Inc.
Target Stores
United Black Fund of Greater Cleveland
University Hospitals
Stanley & Dr. Sally Wertheim
Western Reserve Area Agency on Aging
The Wuliger Foundation
Charles & Ann Zellmer

\$500-\$999

Georgia Anetzberger, Ph.D.
Thomas & Laura Barnard
Mark A. Carden
The Center for Community Solutions
Helen Chamberjian
Cohen & Company
Dominion East Ohio
Fairhill Partners
Stephanie FallCreek, DSW
Fifth Third Bank
FirstMerit Bank
Jill Fowler
Friends of the Greenhouse
Richard & Nadine Gamble
Dr. Terry & Dorothy Hokenstad
Joan Ibbett
William & Darlene Leahy
Ogletree, Deakins, Nash, Smoak
& Stewart
Playhouse Square
Michael E. Smith

\$100-\$499

Admiral Products, Inc.
American Cancer Society
Bruce Amsel
Mary Assad
Richard & Joy Banish
Michael & Jennifer Banish
George & Sandra Berendt
BierMarkt
Curtis S. Bowley
Donald & Carolyn Brinkley
Helen S. Brown Senior Center
Buckingham, Doolittle & Burroughs
Kathie Buckner
Ronald & Wendy Busch
Milan Busta
Warren & Barbara Cain
Elizabeth Carswell
Centers for Dialysis Care
Laura Chambers
Cleveland Botanical Garden
Cleveland Hearing & Speech Center
Cleveland Hopkins International Airport
Cleveland Metroparks & Zoo
Cleveland Police Auxiliary
Council of International Programs USA
The Crandall, Jarzabek & Cox Group
Cuyahoga Community College
Audrey DeClement
Janice Dzigiel
Dr. Robert & Ginny Eckardt
Robert & Ellen Erzen

Euclid Senior Programs
Euclid Symphony Orchestra
First Energy Corporation
Joy M. Freda
Louis & Kim Gagliano
victor gelb
Golden Age Centers of Greater Cleveland
Amy Goodwin
Eric Gordon
Great Lakes Science Center
Greater Cleveland Sports Commission
Robert D. Gries
Dr. Carl & Mary Jo Groppe
Habitat for Humanity of Greater Cleveland
James Harris & Doreen Lazarus
Sharon Herene
International Women's Air & Space
Museum
Stanley & Marcia Jaffe
Gerald Jarzabek
Darlene Johnson-Cargill
Richard Jones
Joyful Noise Music School
Judson at University Circle
Dianna Kall
Gerrit & Margaret Kuechle
Calvin Leonard
Bonnie Lindberg
Edward A. & Catherine L. Lozick
Foundation
Roger & Judy Makowski
Marymount Hospital
Irvin & Penny May
Amanda Mbuvi
McGowan & Company
Karen McKeehan
Becky Moldaver
Jeanette Moore
Charles Morelli
Nature Center at Shaker Lakes
David O'Loughlin
Jon & Jane Outcalt
Alec Pacella
Passion for Fishing
Lynn Pattimakiel
Robert & Lea Poe
Mary Lou Pollak
Porthouse Theatre
Progressive Insurance Foundation
Rock and Roll Hall of Fame + Museum
Ronald McDonald House
Darlene Rota
Rotary Club of Cleveland
Robert & Veronica Runcis
Burt Saltzman
Michelle Sanson
Leonard Schwartz
Tom & Lauren Skrovan
Clara Spath
St. Charles Ladies Club
St. Vincent Charity Medical Center
Murtis H. Taylor Human Services System
Heather Triplett
Kelvie Tyus
United Way of Summit County

Contributions

University Suburban Health Center
Daniel Waldeck
Carol Wayman
West Park Kiwanis Club
Western Reserve Historical Society
Wine & Canvas of Cleveland
Elaine S. Zimmerman

Other Gifts

AARP Bedford Heights Chapter 4941
AARP Cleveland Heights Chapter 5018
AARP North Olmsted Chapter 4606
Bishara Addison
Paul Alandt
Algart Health Care, Inc.
Mary Beth Cappell Bovee
Brook Park Senior Club
Robert Brooks
Helen Carbon
Mary Carney
Cleveland Italian-American Heritage
Commission
Cuyahoga County Board of
Developmental Disabilities
Patrick Dessart
Patty Dotts
William & Janet Dreyer
East Park Retirement Community, Inc.
Ann Eland
Fifty Plus Club of Walton Hills
Friendly Fifty Plus Club
Joe & Kathy Geither

Cynthia Gill
Laura Godfray
Lewis Goodman
Gradsnet Foundation
Laura Jamieson
Calvin Johnson
Frances Johnson
John Johnson
Lissa Keller
Susan Klarreich, Ph.D.
Bracy Lewis
Mildred Lowe
Michael Makofsky
Fedor Manor
Kathy Marszalek
Edna Mattox
Marvin McNatt
Matthew & Margaret McNulty
Carrie Miller
Edward Molnar
Gary & Denise Molnar
Margaret Molnar
Fahy & Mary Ann Mullaney
Ronald & Carol Nelson
Christina New-Watling
Charles & Ann Newman
Donald & Sandra Noble
Rhea Ohl
Out to Lunch Bunch-Macedonia
Samuel Petry, II
Pioneer Ridge Homeowners Association
William Plichta
Barbara Posatiere

Anne Price
Jo Reed
June Rosenfeld
Rowena Rubin
Ruth Rubin
Richard & Ruth Schaeffer
Katherine Schneider
Greg & Joan Schniegenberg
Sara Seals
Sol Shack
Shaker Heights Beachwood Meals
on Wheels
B. Kathleen Shamp
Judy Simon
David A. Simpson
Sisters of Charity Foundation
Southwest Area Retired Educators
St. Noel Fellowship Club
Raymond Stein
Robert Targett
Telephone Pioneers East Club
Margaret Trevis
Twinsburg Seniors
United Healthcare
Janet L. Weenink
Ella Weichert
West Shore Separated & Divorced
Catholic Group
John Wilkins
James Williams
Young at Heart
Young of Hearts Club

In-Kind Donations

Akron Rubber Ducks
Mary Assad
Barnes Wendling CPAs
Beck Center for the Arts
Bruno's Ristorante & Catering
Buca di Beppo
Kathie Buckner
Mark Carden
Chagrin Valley Little Theatre
The Chocolate Touch
Cleveland Botanical Garden
Cleveland Browns
Cleveland Cavaliers
Cleveland Indians
Cleveland International Film Festival
Cleveland Metroparks
Cleveland Museum of Art
Cleveland Orchestra
Cleveland Play House
Cleveland Zoological Society
Consolidated Solutions
Carol Durgan
Patty Dotts
Eaton Corporation

Ann Eland
Jill Fowler
Fox Sports Ohio/Sports Time Ohio
Nadine Gamble
Gawain Design
George T. Weidinger, Inc.
Glidden House Hotel
Goodtime III
Gray & Company Publishers
Great Lakes Science Center
Great Lakes Theater
Grovewood Tavern
Heinen's
Hilton Garden Inn Downtown Cleveland
The Holden Arboretum
Holiday Inn Independence
International Women's Air & Space
Museum
Ross Jones
Dianna Kall
Debra Kay
Dr. Robert & Brenda Kunkel
Kwik Car Wash
Lake County Captains

Lake Effects Productions
Laurice Skin Care & Cosmetics
Little Tikes
Mandel JCC of Cleveland
Bill Mason
Becky Moldaver
Ohio Lottery
Paladar Latin Kitchen & Rum Bar
Lee & Maria Parks
Edward Pavisich
Phoenix Coffee
Pickwick & Frolic Restaurant
Playhouse Square
Ron Pottorff
Punderson Manor Lodge & Conference
Center
John Reynolds
Rock and Roll Hall of Fame + Museum
Schreibman's Jewelers
Judy Simon
Sky Zone Westlake
Jean Stephenson
Dr. Glenn & Mary Lou Sykora
WKYC-TV

We make every effort to keep accurate records. If, for some reason, your name does not appear or you find it misspelled, we apologize. Please know that your contribution was greatly appreciated.

Greater Cleveland Volunteers Statement of Financial Position December 31, 2013

Assets

Liabilities and Net Assets

Current Assets

Cash and cash equivalents	\$ 273,349
Grants and contributions receivable	611,402
Prepaid expenses	6,436
	<u>891,187</u>

Property and Equipment – At Cost

	49,021
Less: Accumulated depreciation	30,398
	<u>18,623</u>

Investments

	542,422
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Total Assets

	<u>\$ 1,452,232</u>
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Current Liabilities

Accounts payable	\$ 1,118
Accrued vacation	36,971
Deferred rent charges	8,021
Other accrued expenses	11,066
	<u>57,176</u>

Commitments

Net Assets

Unrestricted:	
Board designated for endowment	543,601
Undesignated	71,247
	<u>614,848</u>
Temporarily restricted:	780,208
	<u>1,395,056</u>

Total Liabilities and Net Assets

<u>\$ 1,452,232</u>

Greater Cleveland Volunteers Statement of Activities Year Ended December 31, 2013

	Unrestricted	Temporarily Restricted	Total
Revenue			
Contributions	\$ 67,983	\$ 969,861	\$ 1,037,844
Government grants	305,810		305,810
Fundraising and special events	50,871		50,871
Volunteer recognition	5,112		5,112
Partner agency fees	6,875		6,875
Investment income	89,636		89,636
Interest income	34		34
Miscellaneous income	8,921		8,921
Net assets released from restrictions	434,969	(434,969)	
Total revenue	<u>969,938</u>	<u>535,165</u>	<u>1,505,103</u>
Expenses			
Program services	710,302		710,302
Administrative	110,872		110,872
Fundraising	71,244		71,244
Total Expenses	<u>892,418</u>		<u>892,418</u>
Change in Net Assets	<u>77,520</u>	<u>535,165</u>	<u>612,685</u>
Net Assets - Beginning of Year	<u>537,328</u>	<u>245,043</u>	<u>782,371</u>
Net Assets - End of Year	<u>\$ 614,848</u>	<u>\$ 780,208</u>	<u>\$ 1,395,056</u>

2014 Board of Directors

Georgia J. Anetzberger, Ph.D.
Thomas H. Barnard
Gary V. Bombei
J. Parke Boyer
Mark A. Carden
Joseph Cech
Carol A. Durgan
Robert F. Erzen
Stephanie FallCreek, DSW
Lisa S. Foley
Jill Fowler

Frances White Gale
James Harris
Dorothy Hokenstad
Stanley Jaffe
Darlene Johnson-Cargill
William B. Leahy
Calvin Leonard
Becky S. Moldaver
Jeanette D. Moore
Leroy B. Parks Jr.

Rosemary Rehner
John A. Reynolds
Elaine H. Rocker
Leonard S. Schwartz
Michael E. Smith
Clara C. Spath
Kelvie Tyus
Stanley E. Wertheim
Ann E. Zellmer

Committee Members

Jane Arnoff-Logsdon
Patty Dotts
Ann Eland
Maggie Gibson
Lois Hagood

Marilyn Hahn
Sharon Herene
Joan Ibbett
Jean Pinkney

Michelle Sanson
Judy Simon
Barbara Tate
James Williams

Greater Cleveland Volunteers Staff

Rachael Balanson

Program Evaluation Specialist

Joy Banish

Executive Director

Carol Bolden

AARP Experience Corps
Site Coordinator

Kirsten Frei-Herrmann

Director of Community
Based Programs

Nadine Gamble

Community Volunteers
Coordinator

Janika Garner

AARP Experience Corps
Site Coordinator

Alan Goldman

Development Director

Carol Hasek

My Mentor My Friend
Program Coordinator

Ross Jones

AARP Experience Corps
Site Coordinator

Dianna Kall

Communications &
Special Events Coordinator

Ann Klonowski

AARP Experience Corps
STEP Site Coordinator

Shirley Levett

Accountant/Computer
Systems Manager

Lynette Maistros

RSVP Volunteer Coordinator

Denise Reyes

Database Coordinator

Bill Schwarber

Encore Fellow: Volunteer
Recruitment Specialist

Susan Smith

RSVP Volunteer Coordinator

Susan Speizer

AARP Experience Corps
Literacy Specialist/Trainer

Jan Vectirelis

RSVP & Community Volunteers
Coordinator

Leonard Young

AARP Experience Corps
Site Coordinator

Office Volunteers and AARP Workers

Sharonne D. Ayers
Joy Binder
Barbara J. Cartwright
Jessica Charlton
Sangai N. Cooper
Ruth M. Glasgow

Veronica B. Hill
Jasmine Horne
Richard A. Jones
Phyllis Liska
William H. Roberts

Dawn L. Rucker
Elaine M. Scheel
Charlene Townsend-Thornton
Patrice Varzelle
Jenise L. Wilson
Michelle (Qin) Zhong

Mission Statement

**Greater Cleveland Volunteers enriches
the community and individuals
through volunteer service.**

Our RSVP program is funded
in part by the Corporation for
National and Community Service.

Follow us on:



Greater Cleveland Volunteers
is a 501(c)(3) nonprofit organization



A United Way Partner Agency



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greaterclevelandvolunteers.org